

## **CONTROLS ENGINEER**

**DEPARTMENT: Support Services**



**REPORTING TO: Support Services Manager**

### **DESCRIPTION**

S&H Systems is a single-source, full-service systems integration company – delivering dependable material handling systems, software, and post-sale support since 2002. The support services department is charged with technical support of all customer projects including, but not limited to, interpreting third party and in-house data, providing support advice, undertaking audits and assessments, Site investigation, site monitoring and related items.

We are seeking qualified candidates to be a client advocate providing first-line technical support to S&H external customers and internal service and engineering departments both remotely and on-site as needed. Successful candidates will have proven experience utilizing control software platforms, industrial robotics, pneumatics, and vision systems along with exceptional critical thinking and problem-solving skills.

This position will participate with on-site qualification and system commissioning as well as research and discovery of legacy installations that require an obsolescence planning strategy. Other responsibilities include (but not limited to):

- Provide remote support and on-site qualification and system commissioning as needed
- Participate in 24/7 on-call emergency customer support
- Conduct on-site training to clients and maintenance personnel
- Perform research and discovery of legacy installations requiring an obsolescence planning strategy

### **BASIC QUALIFICATIONS**

- Associate Degree or equivalent from a two-year college or technical school OR six months to one-year equivalent combination of job-related experience and/or training
- Proficient in Allen Bradley control software platforms and AutoCAD Electrical Schematic software
- Must demonstrate a high level of professionalism with exceptional attention to detail
- Able to read and interpret ladder logic diagrams
- Ability to navigate and adjust control systems and PLCs and make repairs to production equipment
- Advanced MS Office Skills; exceptional attention to detail
- Travel requirement: 50%

### **PREFERED QUALIFICATIONS**

- Bachelor's Degree in engineering
- Two+ years' equivalent experience